



You will no longer receive case management services when:

- You can manage your health without help
- **Your health goals are met**
- You no longer need services



Phone Numbers

Kansas City VA:
(816) 861-4700

TCM Team: ext. 52033
Hope Bishop: ext. 52037
Sandra Schapiama: ext. 52036

Women's Health: ext. 52195

Suicide Prevention/ Crisis Line 24/7: 1-800-273-8255
Press 1 for Veterans

Mental Health Clinic: ext. 52641

KCVA Registration: ext. 57642

VA Benefits/Regional Office
1-800-827-1000
www.ebenefits.va.gov

MyHealtheVet:
913-682-2000 ext. 51640
<https://www.myhealth.va.gov>

Vet Center
816-753-1866



VA

Transition Care Management (TCM)

What is Integrated Case Management?

- A team approach to manage care for Veterans whom are connected with several VA services
- **Gives Veterans a point person to contact for services, the Lead Coordinator**
- Focuses on physical & mental health to enhance wellness, function, & quality of life



The Lead Coordinator will:

- Work *with* Veterans and families on a care plan based on their needs
- **Educate Veterans and connect them with resources to stay healthy**
- Talk with the family and services inside and outside of the VA to make sure everyone works together

Veterans should:

- Tell the Lead Coordinator when you have problems that affect your health: if you do not feel well, you are not getting what you need for your health care, or you need community resources.
- For urgent issues, please call 911 or the **Crisis Line (1-800-273-8255, Press 1 for Veterans)**



U.S. Department of Veterans Affairs

Veterans Health Administration
Kansas City VA Medical Center

4801 Linwood Boulevard
Kansas City, MO 64128-2295
P# 816-861-4700